

InfoReady Accessibility Forecast

Last updated: 03/12/2026 for InfoReady Platform Version 3.80

Criteria	Conformance Level	Remarks and Explanations	Anticipated Support Date
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Partially supports	An audio description track for prerecorded videos linked to within the platform contain a static text alternative for support videos. Most, but not all videos available in the support portal include audio description tracks.	April 2026
1.3.1 Info and Relationships (Level A)	Partially Supports	Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.	March 2026
1.3.2 Meaningful Sequence (Level A)	Partially Supports	The reading and navigation order of most content is logical and intuitive. The following exception exists: - Some visually hidden content is announced by a screen reader.	April 2026
2.1.2 No Keyboard Trap (Level A)	Partially Supports	Keyboard focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard. There are some inconsistencies with keyboard navigation in certain modals. Remediation work will be completed in a future release.	April 2026
2.4.3 Focus Order (Level A)	Partially Supports	The navigation order of most interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability. The following exceptions exist: - Keyboard focus or touch screen swiping goes to an element that is hidden or empty	April 2026
4.1.2 Name, Role, Value (Level A)	Partially supports	The name, role, state, and/or value of many user interface components cannot be programmatically determined.	April 2026
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Partially Supports	The purpose of most input fields that collect an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components. This version of our form creator doesn't currently allow for purpose to be added, but will in a future update.	April 2026
1.4.3 Contrast (Minimum) (Level AA)	Partially supports	Many areas of text and images of regular text do not have the required color contrast ratio with their backgrounds. Tenants may choose their own colors for certain elements, which could conflict with this criterion. This occurs on the following pages: - Forms - Creating new applications -The Calendar page. This page should be disabled for optimal accessibility.	April 2026
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially Supports	Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. There are exceptions in the following areas: - Expand screen toggle - Certain status messages - Application forms when there is a field error	April 2026
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially Supports	Most areas in the platform with drag and drop functionality have an alternative method of executing the functionality. The following exception exists: - Reordering questions in the form creator	April 2026