

InfoReady Accessibility Forecast

Criteria	Conformance Level	Remarks and Explanations	Anticipated Support Date
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Does not support	<p>An audio description track or a static text alternative for support video content is not available.</p> <p>Remediation work will be completed in a future release.</p>	April 2026
1.3.1 Info and Relationships (Level A)	Partially Supports	<p>Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.</p>	March 2026
1.3.2 Meaningful Sequence (Level A)	Partially Supports	<p>The reading and navigation order of most content is logical and intuitive. The following exception exists:</p> <ul style="list-style-type: none"> Some visually hidden content is announced by a screen reader. <p>Remediation work will be completed in a future release.</p>	April 2026
2.1.2 No Keyboard Trap (Level A)	Partially Supports	<p>Keyboard focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard.</p> <p>There are some inconsistencies with keyboard navigation in certain modals. Remediation work will be completed in a future release.</p>	April 2026
2.4.3 Focus Order (Level A)	Partially Supports	<p>The navigation order of most interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability. The following exceptions exist:</p> <ul style="list-style-type: none"> Keyboard focus or touch screen swiping goes to an element that is hidden or empty <p>Remediation work will be completed in an upcoming release.</p>	April 2026
4.1.2 Name, Role, Value (Level A)	Partially supports	<p>The name, role, state, and/or value of many user interface components cannot be programmatically determined.</p> <p>Remediation work will be completed in a future release.</p>	April 2026
		<p>Applicants: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.</p>	

1.3.4 Orientation (Level AA 2.1 and 2.2)	Partially Supports	Administrators: Most pages support both portrait and landscape orientation. Some tables may not function properly at small screen sizes in portrait mode. Remediation work will be completed in an upcoming release.	April 2026
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Partially Supports	<p>The purpose of most input fields that collect an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components.</p> <p>This version of our form creator doesn't currently allow for purpose to be added, but will in a future update.</p>	March 2026
1.4.3 Contrast (Minimum) (Level AA)	Does Not Support	<p>Many areas of text and images of regular text do not have the required color contrast ratio with their backgrounds. Tenants may choose their own colors for certain elements, which could conflict with this criterion. This occurs on the following pages:</p> <ul style="list-style-type: none"> • Forms • Creating new applications • The Calendar page. This page should be disabled for optimal accessibility. <p>Remediation work will be completed in a future release.</p>	March 2026
1.4.4 Resize text (Level AA)	Partially Supports	<p>Most content is readable and functional when the browser zoom is set to 200% of its initial size. The following exceptions exist:</p> <ul style="list-style-type: none"> • The Calendar page. This page should be disabled for optimal accessibility. • Administrators: Some areas within the administrator views have content which is lost, clipped, or obscured when the page is zoomed to 200%. • At small screen sizes a visual bug occurs with the footer of the new home page list view table. <p>Remediation work will be completed in a future release.</p>	March 2026
		<p>The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide.</p>	

<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p>	<p>Partially Supports</p>	<p>When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content or functionality becomes unavailable, so people with low vision who increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality. This occurs on the following page(s):</p> <ul style="list-style-type: none"> • The Calendar page. This page should be disabled for optimal accessibility. • Your Applications • Administrators: Certain administrator views. <p>Remediation work will be completed in an upcoming release.</p>	<p>March 2026</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)</p>	<p>Partially Supports</p>	<p>Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. There are exceptions in the following areas:</p> <ul style="list-style-type: none"> • Expand screen toggle • Certain status messages • Application forms when there is a field error <p>Remediation work will be completed in a future release.</p>	<p>March 2026</p>
<p>1.4.12 Text Spacing (Level AA 2.1 and 2.2)</p>	<p>Partially Supports</p>	<p>For most content, the spacing between letters, words, lines of text, and paragraphs can be adjusted with no loss of content or functionality.</p> <p>Remediation work will be completed in a future release.</p>	<p>April 2026</p>
		<p>In most cases when additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it. The following exceptions exist:</p>	

1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Partially Supports	<ul style="list-style-type: none"> • The “Help and Support” dropdown in the upper-right corner. Remediation work will be completed in a future release. • The Calendar page. This page should be disabled for optimal accessibility. 	April 2026
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially Supports	<p>Most areas in the platform with drag and drop functionality have an alternative method of executing the functionality. The following exception exists:</p> <ul style="list-style-type: none"> • Reordering questions in the form creator <p>Remediation work will be completed in a future release.</p>	April 2026
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partially Supports	<p>Applicants: Status messages can be programmatically determined and presented by assistive technologies without receiving focus.</p> <p>Administrators: Most status messages can be programmatically determined and presented by assistive technologies without receiving focus.</p> <p>Remediation work will be completed in a future release.</p>	March 2026

Last updated: 01/28/2026 by Adam Skoczylas